PLEASE SEE OVERLEAF FOR RETURNS / EXCHANGE INFORMATION

Delivery Address

Account Address

BROOK TAVERNER

Total

Customer Order Number:

				Date.	
		De	livery Note	Number:	
			BT Orde	r Number :	
			Deliver	y Method:	
					Page of
Code	Description	Size	Fit	Qty	Price
This is not a VAT invoice Postage			Postage		

www.brooktaverner.co.uk

Please quote the order number displayed above when returning products.

Brook Taverner Ltd, Haincliffe Road, Keighley, West Yorkshire, BD21 5BU

For further information please call 0800 915 0500 or Email: customerservices@brooktaverner.co.uk

No Quibble Guarantee Returns

If you are not satisfied with your goods, simply return them to us within 3 months of purchase and we will either exchange or refund accordingly. Please note that items that show signs of wear or are damaged will not be accepted as part of our No Quibble Guarantee Returns. Also trousers that have been altered to less than 29.5" cannot be returned.

If you are returning goods which you bought using a discount or offer we will adjust the refund accordingly. If you fall below the discount/offer threshold then the discount or offer will no longer apply. Please see terms and conditions for more details.

RETURNS/EXCHANGE FORM

Please fill out the boxes below and then return your package using one of the following three methods:

Please note that any gifts received with your original purchase must also be returned unmarked and undamaged for a full refund.

BROOK TAVERNER

POST OFFICE

Please take your parcel to your nearest post office and return to the following address: Returns Dept. Brook Taverner, Ingrow, Keighley, West Yorkshire BD21 5BU.

RETURN TO YODEL STORE

Please visit www.yodel.co.uk/store-locator and follow the instructions.

COLLECTION

To organise a collection from your home or place of work please call our Customer Service Team on 0800 915 0500, Monday to Friday between 8:30AM and 4.30PM, and ask for a customer collection. Our team will then organise a convenient date for collection.

Returned Item(s)

Code	Name	Size	Reason For Return

Exchange Item(s)

Code	Name	Size	Comments

PLEASE ALLOW 14 DAYS FOR YOUR REFUND/EXCHANGE TO BE PROCESSED. IF YOU HAVE NOT RECEIVED ANY INFORMATION AFTER THIS PERIOD THEN PLEASE CALL OUR CUSTOMER SERVICE TEAM ON 0800 915 0500 (MON-FRI 8.30AM-4.30PM) OR EMAIL customerservices@brooktaverner.co.uk