

RETURNS/EXCHANGE FORM

Please fill out the boxes below and then return your package using one of the following three methods:

Please note that any gifts received with your original purchase must also be returned unmarked and undamaged for a full refund.

BROOK TAVERNER

POST OFFICE

Please take your parcel to your nearest post office and return to the following address: Returns Dept. Brook Taverner, Ingrow, Keighley, West Yorkshire BD21 5BU.

RETURN TO YODEL STORE

Please visit www.yodel.co.uk/store-locator and follow the instructions.

COLLECTION

To organise a collection from your home or place of work please call our Customer Service Team on 0800 915 0500, Monday to Friday between 8:30AM and 4.30PM, and ask for a customer collection. Our team will then organise a convenient date for collection.

Returned Item(s)

Code	Name	Size	Reason For Return

Exchange Item(s)

Code	Name	Size	Comments

PLEASE ALLOW 14 DAYS FOR YOUR REFUND/EXCHANGE TO BE PROCESSED. IF YOU HAVE NOT RECEIVED ANY INFORMATION AFTER THIS PERIOD THEN PLEASE CALL OUR CUSTOMER SERVICE TEAM ON 0800 915 0500 (MON-FRI 8.30AM-4.30PM) OR EMAIL customerservices@brooktaverner.co.uk